



Portland Local Council Meeting Agenda

Tuesday, June 7, 2022 at 3:30 PM

To join by video, click link: <https://us02web.zoom.us/j/8938611710> To join by phone only (no computer needed), dial: 1-929-205-6099 Enter Meeting ID# when prompted: 893 861 1710 No password needed!

1. **Welcome, Introductions, Attendance, Review Meeting Guidelines**
Establish Quorum

2. **Review & Adopt Meeting Agenda**

3. **SCC Board of Directors Report**

4. **Ongoing Business:**
a) Outreach Update & Needed Actions **Linda**
b) Issue Statement Updates & Needed Work – **Linda**
c) Updates & Announcements - Linda
d) Brain Storming Session
e) Transportation Issue - Concept draft – screen share
Future Agenda Items:

Meeting Reflection



Consumer Council System of Maine
A Voice for Consumers of Mental Health Services

219 Capitol Street, Suite 7
Augusta, ME 04330

Phone: 207.430.8300

Fax: 207.430.8301

Toll-Free: 877.207.5073

www.maineccsm.org

CCSM Issues Committee Concept Draft: MaineCare Transportation Brokers

Over the many years that the CCSM has been gathering feedback on issues, MaineCare's transportation system has been routinely brought to our attention. We are working on several issue statements that will address very specific topics in relation to transportation. This concept draft is specifically addressing the issues we hear that are connected to the sub contracted providers that do the actual transportation provision. This is not specific to one provider but we hear this all over the State. The issues we are hearing routinely but not limited to are:

- No show of transportation provider for both pick up at the home and at the appointment to return home.
- Late pick up and drop offs on both rides
- Lack of communication about changes to rides
- Lack of education around how to navigate the complaint process

To submit feedback, ideas or a personal story relating to this issue statement, please send to the CCSM either by mail at: 219 Capitol St. Suite 7 Augusta, ME 04330 or email at vmccarty@maineccsm.org

DEADLINE TO RESPOND June 8th, 2022

Thank you.



CCSM Issues Committee Second Draft
Too few mobile crisis providers in Maine 5/11/2022

Currently in Maine, we have only 87 full time crisis workers to handle 24/7 situations across the State of Maine. For reference for 24/7 statewide law enforcement response, there are 2500 officers. While Department of Health and Human Services (DHHS) realizes changes need to happen, they are currently going through a process to reform the crisis system. Until that reform happens, we need an immediate short-term plan to increase the number of competent crisis workers to handle the mental health crises across the state. Otherwise, law enforcement officers will continue to be the primary crisis responders for the State of Maine.

Recommendations:

1. First Responder Model: This term describes the staffing levels needed to adequately respond to a mobile crisis intervention. Currently DHHS uses a fee for service model which means providers do not have the funds to implement the recommended model.
 2. Co-responders with law enforcement: This embeds social workers on law enforcement teams to respond to calls together when mental health expertise is needed.
 3. Peer Support on mobile crisis teams: Having peer support specialists that respond to crisis interventions with a clinician.
 4. Mental health education for all first responders: All first responders ought to have a robust mental health education to better assist individuals when they respond.
-



5. Increase the number of officers trained in Crisis Intervention Training (CIT):
Some law enforcement departments choose to train all their officers, and others train very few. We would like to see a larger percentage of trained personnel in Maine.

Expected Outcome:

We would like to see the most appropriate responses to people in crisis situations across the State. We want both officers and people in need to experience less trauma when they have interactions in crisis situations. People usually respond positively to being served by the most appropriate responders. We highly recommend that peer support and social workers lead the way in responding to Mainers during a crisis. When individuals are treated appropriately in a crisis, they are much more likely to reach out for support in the future if/when needed.

To submit feedback, ideas or a personal story relating to this issue statement, please send to the CCSM either by mail at: 219 Capitol St. Suite 7 Augusta, ME 04330 or email at vmccarty@maineccsm.org

DEADLINE TO RESPOND June 8, 2022

Thank you.
