



Consumer Council System of Maine
A Voice for Consumers of Mental Health Services

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CCSM Issues Development Committee Concept Draft 8/2021

The importance of telehealth going past the pandemic

One thing that we have learned through the time living with this pandemic, is the importance of options for meeting peoples physical and mental health needs. We want to see MaineCare continue to cover telehealth options for members when and where it is appropriate. What our peers are telling us now is whether or not telehealth is available really does depend on the provider you are seeing. Some individuals are being forced to use telehealth when they want to be seen in person and others say they want telehealth and are being denied. There does not seem to be consistent guidance for when and where telehealth can be accessed.

We would like to **Hear from You:**

To submit feedback, ideas or a personal story relating to this issue statement, please send to the CCSM either by mail at: 219 Capitol St. Suite 7 Augusta, ME 04330 or email at vmccarty@maineccsm.org

DEADLINE TO RESPOND October 13, 2021

Thank you.
